



# Keystone Partner Survey 2010

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## Tearfund

**European and US NGOs are listening. Your feedback is important and will help them improve how they work with organisations like yours.**

**Your responses will be confidential and anonymous.**

- This questionnaire is being sent to all of Tearfund's partners.
- Tearfund will only see feedback from all respondents combined. They will not know who said what.

## Guidance Notes

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- You have been selected for this survey because you have received funding or other support from Tearfund.
- Your responses should relate to Tearfund only and not to any other partners or funders that you may have.
- Please mark your choice by selecting the number that is closest to how you see the situation. If you do not understand a question, or if it is not relevant to your organisation, please choose 'not applicable'.
- There are 40 questions altogether and it should take approximately **40 minutes** to complete the questionnaire.

**We request that this questionnaire is not completed by one person on their own. Please discuss it in a group including different views and experiences in the organisation. Past experience has shown that this can be valuable for your organisation in itself and also generates better data for the survey.**

**You are under no obligation to answer the questionnaire, if you do not want to. Tearfund will not know who has filled in the questionnaire and who has not. However, we hope that you will take this chance to help Tearfund improve by telling them what you think.**

### **Keystone Accountability**

- This survey is being implemented by Keystone Accountability, an independent not for profit organisation, registered as a charity in the UK, number 1118999.  
**[www.keystoneaccountability.org](http://www.keystoneaccountability.org)**
- If you have any questions or comments about this survey, please email:  
**[ruth@keystoneaccountability.org](mailto:ruth@keystoneaccountability.org)**
- If you have any complaints about how we implement this survey, please see our complaints policy at **[www.keystoneaccountability.org/about/complaints](http://www.keystoneaccountability.org/about/complaints)** or email: **[complaints@keystoneaccountability.org](mailto:complaints@keystoneaccountability.org)**. Your complaint will be handled confidentially and promptly.

**Keystone treats all responses as confidential.**

**No individual responses or anything that can identify the respondents will be reported to Tearfund.**

**We only report the feedback of all the respondents combined.**

**We will publish a summary report later in the year and can email it to you if you would like it. You can sign up for this in the survey.**

**1 Please choose the region which best describes where your organisation is based.**

West Africa	<input type="checkbox"/>
East Africa	<input type="checkbox"/>
Central Africa	<input type="checkbox"/>
Southern Africa	<input type="checkbox"/>
North Africa	<input type="checkbox"/>
Middle East	<input type="checkbox"/>
Central Asia	<input type="checkbox"/>
East Asia	<input type="checkbox"/>
South Asia	<input type="checkbox"/>
Latin America	<input type="checkbox"/>
Central America & Mexico	<input type="checkbox"/>
South America	<input type="checkbox"/>
Australia / Pacific	<input type="checkbox"/>
North America	<input type="checkbox"/>
East Europe	<input type="checkbox"/>
West Europe	<input type="checkbox"/>

**2 Please choose one of the following that best describes your organisation.**

Government agency	<input type="checkbox"/>
Non governmental organisation	<input type="checkbox"/>
Faith based organisation	<input type="checkbox"/>
Community organisation	<input type="checkbox"/>
Social movement	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>

**3** Please indicate on a scale of 1 (Never) – 7 (All of our work) approximately how much your organisation works in each of the following ways. Give an answer for each line.

	Never	A small part of our work	About 1/3 of our work	About half of our work	About 2/3 of our work	Most of our work	All of our work
We provide services directly to poor people and communities (food, healthcare, education, training etc)	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We support economic and productive enterprises that benefit poor people.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We influence how government & other powerful organisations work (i.e. 'advocacy').	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We conduct and publish research.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We support and strengthen civil society organisations.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We help people claim their human rights.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We support collective action by our members.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We fund individuals.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We help build peace and reconciliation.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

**4** Approximately what was the total budget (in US Dollars) of your organisation in your last complete financial year?

Less than \$10,000	■
\$10,000 - \$49,999	■
\$50,000 - \$199,999	■
\$200,000 - \$499,999	■
\$500,000 - \$999,999	■
\$1million - \$4,999,999	■
More than \$5million	■

**5** How many organisations did you receive funds and other support from in your last complete financial year?

1 - 2	<input type="checkbox"/>
3 - 4	<input type="checkbox"/>
5 - 6	<input type="checkbox"/>
7 - 8	<input type="checkbox"/>
9 or more	<input type="checkbox"/>
None	<input type="checkbox"/>

**6** What are the main reasons why you choose to work with Tearfund? Please rate each of the following on a scale of 1 (Not important) – 7 (Extremely important).

							
	Not important			Moderately important			Extremely important
Achieve shared goals	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
To fund our work	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Strengthen our skills and organisational capacity	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Improve our strategies	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Joint learning and understanding	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Strengthen our presence at national / international levels	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Link with other organisations	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Influence Tearfund's work	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Other (please specify)	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

**7** For how many years have you received support from Tearfund?

One year or less	■
1-2 years	■
3-4 years	■
5-6 years	■
More than 6 years	■

8 Do you currently or have you recently received funds from Tearfund?

■	■
Yes	No

If you answered 'no' please skip to question 13. If you answered 'yes' please continue with question 9.

9 What is the total period (in months) covered by your current or most recent funding agreement with Tearfund?

 months

10 What is the total amount of funding covered by the current or most recent agreement, in US Dollars, over its full length? (If the agreement covers more than one year please write the total for the whole period. For example; if your answer is 1.5 Million please write 1500000 without any commas)

 USD

11 Please say how much you agree or disagree with each of these statements about the funding you receive from Tearfund.

	<div style="text-align: center;"> <span>←</span> <span style="margin: 0 10px;">■</span> <span>→</span> </div>						
	Strongly disagree			Neither agree nor disagree			Strongly agree
The payments are made in appropriate phases so we can easily manage our cash flow.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund allows us to make any changes that we need to about how we spend funds.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund makes an appropriate contribution to general / core costs.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund clearly explains any conditions imposed by the original donors who provide the funds.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

- 12** Is there anything else you would like to say about the funding you received from Tearfund? Please give examples of any particularly good or bad practices. What should they do differently?



**13** Please rate the different types of non-financial support you have received from Tearfund or from consultants paid for by Tearfund. Please rate all types on a scale of 1 (Received but not useful) – 7 (Received and extremely useful).

Capacity Building		Not received							
			Received but not useful			Received & moderately useful		Received & extremely useful	
			1	2	3	4	5	6	7
1	Strengthening our Board / governance	0	■	■	■	■	■	■	■
2	Strengthening our management and leadership skills	0	■	■	■	■	■	■	■
3	Strengthening our financial management skills	0	■	■	■	■	■	■	■
4	Strengthening our technical abilities to deliver services	0	■	■	■	■	■	■	■
5	Strengthening our advocacy & campaigning abilities	0	■	■	■	■	■	■	■
6	Strengthening our participatory approaches	0	■	■	■	■	■	■	■
7	Strengthening our monitoring and evaluation skills	0	■	■	■	■	■	■	■
8	Strengthening our long-term planning / financial viability	0	■	■	■	■	■	■	■
9	Improving our strategies and practical approaches	0	■	■	■	■	■	■	■

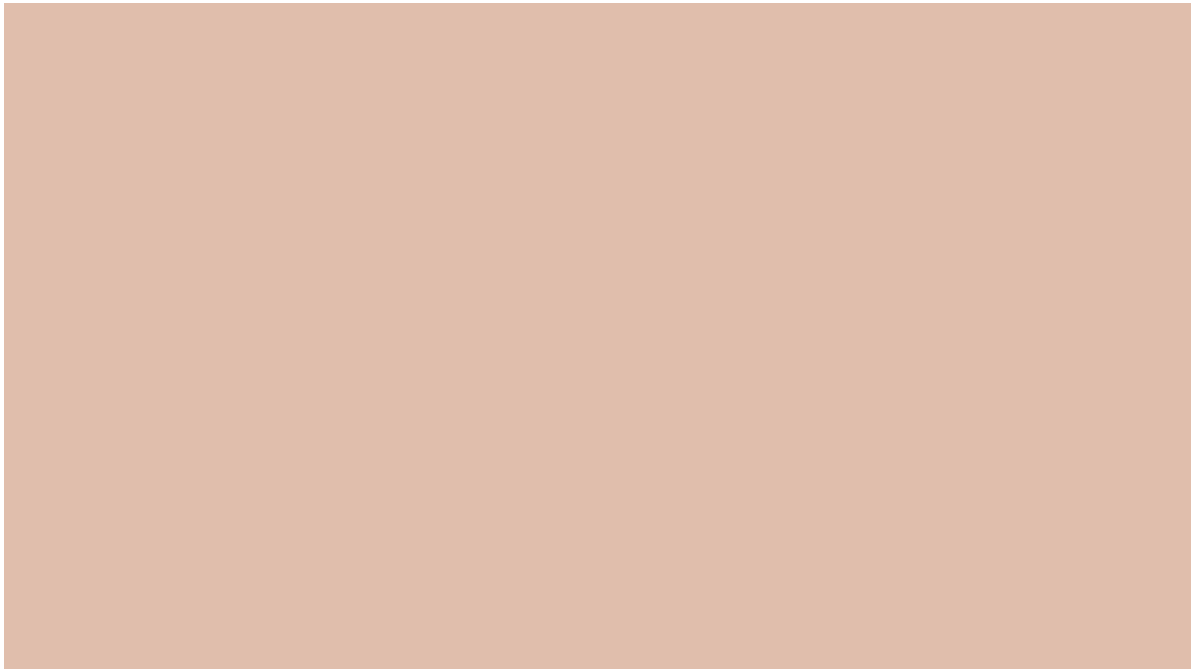
**13** (Continued) Please rate the different types of non-financial support you have received from Tearfund or from consultants paid for by Tearfund. Please rate all types on a scale of 1 (Received but not useful) – 7 (Received and extremely useful).

	Other	Not received							
			Received but not useful			Received & moderately useful			Received & extremely useful
10	Achieving shared advocacy or campaigning goals	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
11	Achieve shared programme goals	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
12	Strengthening our presence at national / international levels	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
13	Communicating and publicising our work	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
14	Accessing other sources of funds	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
15	Introductions to other organisations / people / networks	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
16	Insight and advice about our sector(s) and work	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
17	Protection from threats to our work or organisation	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
18	Other (please specify)	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
19	Other (please specify)	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

**14** From question 13 above, please select up to two areas where you would most like to receive support from Tearfund in the future. Please write in the numbers from the left hand column in question 13.

Number of first area you would like support	
Number of second area you would like support	

- 15** Is there anything else you would like to say about the non-financial support provided by Tearfund? Please give examples of any particularly good or bad practices. What should they do differently?



**16** How much time passed from the date that you first discussed support with Tearfund to the date when you first received support?

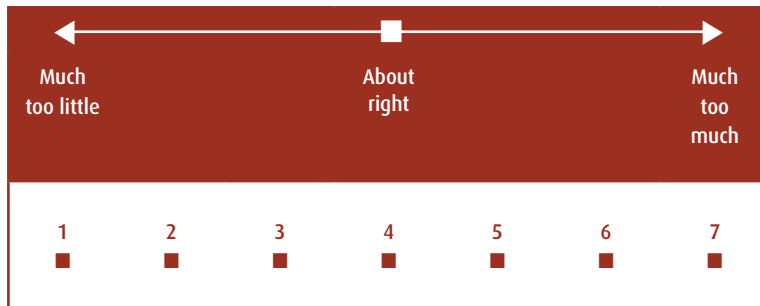
Less than 1 month	<input type="checkbox"/>
1 month - 3 months	<input type="checkbox"/>
4 months - 6 months	<input type="checkbox"/>
7 months - 12 months	<input type="checkbox"/>
More than 12 months	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

**17** Please say how much you agree or disagree with each of the following statements about developing and finalising your agreement to receive support from Tearfund.

	Strongly disagree			Neither agree nor disagree			Strongly agree
The time that passed from starting discussions to receiving support was reasonable.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
The amount of support from Tearfund is well matched to our needs.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
The length of support from Tearfund is well matched to our needs.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund asks for more information during the agreement process than other NGOs / funders.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
During the agreement process, we did not feel pressured by Tearfund to change our priorities.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund is flexible and is willing to adapt the terms of its support to meet our needs.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund gave us enough support to help us finalise the agreement.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
The process of finalising the agreement helped strengthen our organisation.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

**18** Is there anything else you would like to say about the process of finalising your agreement with Tearfund? Please give examples of any particularly good or bad practices. What should they do differently?

**19** How would you rate the amount of contact you have had with Tearfund during your current or most recent agreement?



**20** Please say how much you agree or disagree with each of the following statements about how Tearfund works.

	1	2	3	4	5	6	7
Support (including funding) arrives when Tearfund says it will.	■	■	■	■	■	■	■
Tearfund understands our strategy	■	■	■	■	■	■	■
Tearfund understands our working environment and cultural context	■	■	■	■	■	■	■
Tearfund promotes our organisation in the media and elsewhere.	■	■	■	■	■	■	■
Tearfund has explained when it expects to stop working with us.	■	■	■	■	■	■	■
We understand Tearfund's plans and strategies.	■	■	■	■	■	■	■
Tearfund involves us in shaping its strategy.	■	■	■	■	■	■	■
Tearfund is transparent about how it uses its funds.	■	■	■	■	■	■	■
Tearfund has a complaints procedure we could use if we had to.	■	■	■	■	■	■	■

**21** Please say how much you agree or disagree with each of the following statements about your interactions with Tearfund.

	Strongly disagree			Neither agree nor disagree			Strongly agree
We feel comfortable approaching Tearfund to discuss any problems we are having.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We feel comfortable questioning Tearfund's understanding or actions if we disagree with them.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund listens and responds appropriately to our questions and concerns.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Staff from Tearfund ask us for our advice and guidance.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund's staff are respectful, helpful and capable.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund does not make demands on our time to support their work.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund treats all partners the same way.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

**22** What two things would you **most** like Tearfund to do to improve its relationship with you in the future? Choose up to **two** options from:

Provide support on time	<input type="checkbox"/>
Be more flexible about the support they provide	<input type="checkbox"/>
Discuss their strategy and plans with us	<input type="checkbox"/>
Develop a joint strategy with us	<input type="checkbox"/>
Understand our strategy and context better	<input type="checkbox"/>
Promote our work	<input type="checkbox"/>
Take more time to listen to us	<input type="checkbox"/>
Be more respectful	<input type="checkbox"/>
Be more approachable	<input type="checkbox"/>
Be more fair	<input type="checkbox"/>
None of the above	<input type="checkbox"/>
Other [please specify]	<input type="checkbox"/>

**23** Is there anything else you would like to say about your relationship and communication with Tearfund? Please give examples of any particularly good or bad practices. What should they do differently?

**24 Which of the following activities does Tearfund use to monitor your work and achievements?**  
 Please rate how useful you find them on a scale of 1 (Happens but is not useful) – 7 (Happens and is extremely useful).

	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Happens but is not useful <span style="float: right;"> <input type="checkbox"/>  Happens and is extremely useful                     </span>						
	0	1	2	3	4	5	6	7
Tearfund staff visit us in person.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
We discuss progress with Tearfund by telephone or email.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
We submit regular narrative and financial reports to Tearfund.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
Tearfund requires verified or audited financial reports.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
We monitor our joint endeavour together.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
Tearfund monitors our work independently from us.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
Tearfund encourages us to review our work with external stakeholders (e.g. beneficiaries, govt, other NGOs).	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
Tearfund encourages us to make changes to our activities and budgets based on lessons learned.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
Tearfund asks for systematic feedback from our main beneficiary groups.	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>
Other (please specify)	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>

**25** Please say how much you agree or disagree with each of the following statements about Tearfund's monitoring and reporting.

	Strongly disagree			Neither agree nor disagree			Strongly agree
Tearfund provides us with reporting formats for us to use.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Reporting formats provided by Tearfund are easy to understand and use.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund gives us useful comments about the reports we send them.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
The monitoring and reporting we do for / with Tearfund helps us improve what we do.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We work with Tearfund to identify useful and relevant ways of monitoring our impact.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
It is quick and easy for us to collect information and write reports for Tearfund.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund makes us report on what is important, rather than details	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
We understand how Tearfund uses the information we provide.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund provides enough funds and support for us to monitor and report on our work.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

**26** What two things would you most like Tearfund to do to improve its monitoring and reporting in the future? Choose up to two options from:

Accept reports in different formats	<input type="checkbox"/>
Visit us more often	<input type="checkbox"/>
Simplify the monitoring and reporting process	<input type="checkbox"/>
Involve us in deciding how to monitor and report progress	<input type="checkbox"/>
Undertake more monitoring with us	<input type="checkbox"/>
Draw more on our expertise in developing ways to monitor progress.	<input type="checkbox"/>
Help us monitor and report in ways that are useful for us and the people we work with	<input type="checkbox"/>
Share lessons and experiences among organisations working on the same issues	<input type="checkbox"/>
Focus more attention on long term social changes	<input type="checkbox"/>
Ask for more feedback from local communities	<input type="checkbox"/>
Respond and discuss our reports with us	<input type="checkbox"/>
Provide more resources to monitor and report on our work	<input type="checkbox"/>
Other [please specify]	<input type="checkbox"/>

**27** Is there anything else you would like to say about the monitoring and reporting you do for Tearfund? Please give examples of any particularly good or bad practices. What should they do differently?

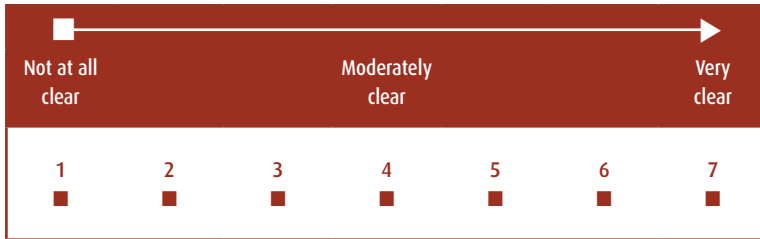
**28** Please say how much you agree or disagree with each of the following statements about Tearfund.

	Strongly disagree			Neither agree nor disagree			Strongly agree
Tearfund understands the sector(s) we work in.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund is a leader in the sector(s) we work in.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund has made a major contribution to the sector(s) we work in.	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Tearfund learns from its mistakes and makes improvements to how it works	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

**29** How does your experience with Tearfund compare to your experience with other NGOs / funders. Please rate each of the following on a scale of 1 (Much worse) - 7 (Much better).

	 Not applicable							
		Much worse			The same			Much better
Quantity and type of funding	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Non-financial support	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Finalising the agreement	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Monitoring and reporting	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Respect Tearfund shows to us	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Knowledge and influence in your sector	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■
Overall value added to your work	0 ■	1 ■	2 ■	3 ■	4 ■	5 ■	6 ■	7 ■

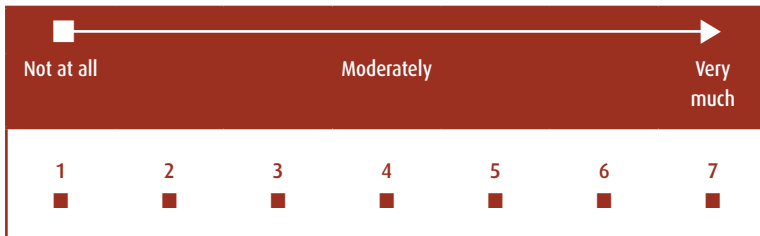
**A** How clear do you feel you are about how your partnership with Tearfund will develop in the long-term?



**B** How much do you feel the location of the Tearfund Country Representative in Cambodia would benefit the partnership with Tearfund?



**C** How much do you feel Tearfund is making the most of opportunities to improve its partnership with you?



**D** How much do you feel Tearfund staff display the values you would expect from a Christian organisation?



**30** Which of the following people participated in responding to this survey? Please select all the options that best describe the people who participated.

Head of the organisation (Director, CEO) or deputy	<input checked="" type="checkbox"/>
Other senior leadership (Financial Manager, Head of programmes etc)	<input checked="" type="checkbox"/>
Manager	<input checked="" type="checkbox"/>
Operational staff / field staff	<input checked="" type="checkbox"/>
Other (Please specify)	<input checked="" type="checkbox"/>

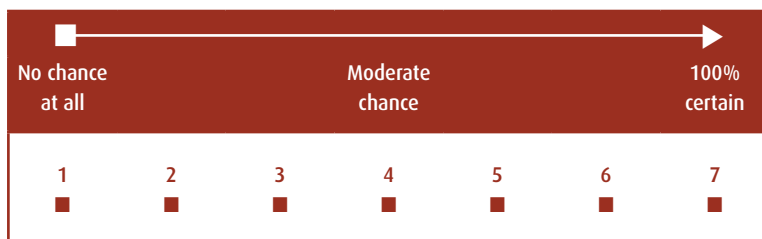
**31** What sex are you – the main person filling in the answers? (For monitoring purposes only)

Female	<input checked="" type="checkbox"/>
Male	<input checked="" type="checkbox"/>
Prefer not to say	<input checked="" type="checkbox"/>

**32** Would you like us to email you a copy of the summary report from this survey, later in the year?

Yes	<input checked="" type="checkbox"/>
No	<input checked="" type="checkbox"/>

**33** How likely do you think it is that Tearfund will make changes as a result of your answers in this survey?



**34** If you had to choose one of the following to describe how you see Tearfund, which would it be? Please select **one** from:

Caring sister	<input type="checkbox"/>
Wise aunt	<input type="checkbox"/>
Bank manager	<input type="checkbox"/>
Rich uncle	<input type="checkbox"/>
Absent father	<input type="checkbox"/>
School bully	<input type="checkbox"/>
Management expert	<input type="checkbox"/>
Teacher	<input type="checkbox"/>
Police officer	<input type="checkbox"/>
Politician	<input type="checkbox"/>
Priest	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>

**35** How useful have you found this survey process?

1	2	3	4	5	6	7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 36 Do you have any other comments about this survey? What would you like Tearfund to do next?



## Submit the form

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To return to the start of the survey, [click here](#)

**A** If you are using Acrobat Reader 8 or later, please submit this form electronically by pressing the button on the right

**SUBMIT**

**B** If the 'submit' button does not work, please either:

Save a copy of this file and send it as an email attachment to [ruth@keystoneaccountability.org](mailto:ruth@keystoneaccountability.org)  
Please check the file includes your responses!

**SAVE**

or

Print it out and fax your response to  
+44 207 624 3629

**PRINT**

**C** If you for any reason want to reset ALL the questions and start again, press this button.  
**WARNING:** all answers, including text, will not be saved.

**RESET**

**Thank you very much!**